

## **Accessibility at Trinity**

Trinity wants to promote equality of opportunity for people with disabilities and works to take necessary steps to meet individual requirements.

### **Accessibility**

Get in touch if you would like to discuss accessibility requirements. If you would like to discuss your specific requirements, please contact our Programme Manager via [info@3ca.org.uk](mailto:info@3ca.org.uk)

### **Live music**

Most live music events at the Trinity Centre are standing room only, unless otherwise stated. Please contact us if you have any questions about the set-up for a specific event.

### **Bookings and tickets**

If you have accessibility requirements and wish to attend an event at Trinity, please contact the venue prior to the show to discuss any specific requirements you may have.

We do not have an 'accessible viewing area' tickets, just general admission. You are able to buy a ticket through any of our ticketing channels.

If an event is sold out we cannot sell extra tickets.

### **Personal assistant tickets**

People with accessibility requirements may need to have someone with them. We offer a 2 for 1 Ticket Policy for personal assistants. This arrangement is made directly through Trinity and not the ticketing agencies - please contact us for more details.

### **Parking at Trinity**

There are accessible parking bays located by the Daytime Reception area. The front of the venue is also accessible. Our car park is 24hr Pay & Display and all visitors are required to pay and display, including Blue Badge Holders.

### **Accessibility inside Trinity**

The venue is accessible on both floors. People with disabilities can arrange for priority entry if required - please contact us for more details.

The stage is 1m high with level access to all areas creating level sight lines throughout the venue and good visibility depending on crowd density. If you would like to discuss the best options for your visit to the centre please get in touch.

The smoking area is wheelchair accessible.

Accessible toilets are located on both floors.

We do not have an accessible bar however we will provide a bartender if required.

### **Accessibility for hirers & performers**

An access ramp is required for wheelchair users to access the stage. This can be hired as part of an event through our regular technical lighting and staging supplier.

Trinity has a great track record of working with groups including Access Events and The Misfits Theatre Company CIC to stage accessible events. If you are a group or individual looking to hire our venue for an accessible event, please get in touch to discuss your requirements.

### **Evacuation**

In the event of an emergency, the refuge point for the upstairs hall space is located on the landing area above the Reception. We are able to provide you with assistance in the event of an emergency if you feel this is needed. Please get in touch prior to the event to discuss any particular requirements you have.

### **Deaf and visually impaired visitors**

Currently we do not have an Induction Loop available.

Visually impaired customers, deaf or hard of hearing customers are welcome to stand at the front of the event and we can make security aware of individual requirements. Please get in touch.

### **People with photosensitive epilepsy**

Some events use strobe and flashing lighting. If you need further information about this please contact us to find out details about specific events.

### **Website accessibility**

You are able to increase/decrease the font size on our site using the AAA tool at the top right-hand side of our page. We try to avoid using flash and moving images on our site and set standards to keep text clear for our readers. If you spot a problem, please get in touch - we welcome your feedback.